

INSPIRATION-HOLIDAYS IN MENORCA ARRANGED BY PHILIP DUNN

TERMS AND CONDITIONS

A deposit of £200 per person is required at the time of booking and must be sent with the completed booking form. The balance of the holiday price is due 8 weeks prior to the departure date. If this last payment does not reach us by the date specified, Philip Dunn reserves the right to treat the booking as cancelled and retain the deposit. If a booking is made 8 weeks or less before the departure date the full amount is payable at the time of booking. Receipt of a deposit does not imply acceptance of a booking. Philip Dunn will confirm acceptance of your booking in writing.

Cancellation must be made in writing. The date the letter is received by us before departure date determines the cancellation charges applicable. These charges are expressed as a percentage of the total tour price, and are as follows: More than 28 days: 50%. More than 15 days: 70%. 15 days or less before departure 100%. If the cancellation is covered under the terms of an insurance policy you may be able to reclaim these charges.

The very nature of the holiday offered requires flexibility by all parties and must allow for alternatives. For this reason the outline itinerary and holiday description must be taken as an indication of what may take place on the holiday, and not as a contractual obligation.

Philip Dunn reserves the right to provide a alternative tutors in the event of a named tutor's inability to attend due to ill-health or other emergency. Philip Dunn reserves the right to cancel a holiday if an alternative tutor cannot be found. Your own travel insurance should cover you against this unlikely possibility.

Philip Dunn reserves the right to change any of the prices, service or other particulars contained on the Inspiration-Holidays website at any time.

Where airport/hotel transfers are part of the cost of the holiday, such transfers are only included when participants travel on the flights agreed previously by Philip Dunn. If you arrive or depart on different flights, or dates other than those of the holiday, you will be responsible for your own transfer costs and arrangements.

Philip Dunn does not accept liability for any loss or additional expense caused by delay or interruption to travel services through weather conditions, civil disturbance, industrial action, strikes, wars, floods, sickness or force majeure. Such losses or additional expenses are the responsibility of the passenger. Force majeure represents unusual and unforeseeable circumstances such as war or the threat of war, riots, terrorist activity, civil strife, industrial disputes, natural or nuclear disaster, fire, flood or adverse weather conditions.

Philip Dunn does not accept responsibility or liability for death, bodily injury or illness caused to the client or any other person included on the booking form. Any claims shall be subject to English law in respect of any question of liability or quantum, and all proceedings shall be within the sole domain of the English courts.

We reserve the right to change or cancel a holiday if the required minimum number of six students is not reached. If the minimum number of bookings required to run a course is not met, and if Philip Dunn has to cancel a course for this reason, he will not do so less than 30 days prior to departure. If a holiday is cancelled for this reason **ALL MONEY INCLUDING YOUR DEPOSIT WILL BE REFUNDED**, otherwise the deposit is non-refundable

You must communicate any perceived failure in the performance of this contract at the time to us and give us the opportunity to arrive at a satisfactory solution.

It is a term of the contract between us that you will obtain full and appropriate travel insurance cover before you set out on the holiday. The insurance must cover the loss, expenses and damages arising from, including but not limited to, the cancellation of the holiday (whether in whole or in part), personal accident, death and injury, medical and repatriation costs (for overseas holidays), loss of baggage and personal money and effects and flight cancellations and delays.

All clients must be in possession of a valid passport and all visas, permits and certificates, including medical certificates required for the whole of the journey and the client accepts responsibility for obtaining the same. In order to get reciprocal health care in EU, you need a valid EHIC card. For full details visit www.dh.gov.uk/travellers or phone 0845 606 2030. All information and advice given by Philip Dunn is given in good faith. By signing the booking form, you are agreeing to accept all these conditions.

The person who signs the booking form does so on behalf of all the individuals included on it, so that all are bound by the booking conditions.

Philip Dunn, 'Treesbank' Tongland Road, Kirkcudbright, DG6 4UU, UK. Phone 00 44 (0)1557 331343